

De Montfort University Dubai Student Transport Fees Structure (Academic year 2023-24)

- Student transport is available for all students and available for two semesters in the Academic Year, subject to a minimum number of students and only if found feasible.
- Student transport services are operated on set timings only.
- Regrettably, transport fees are non-refundable. No refund will be given for early withdrawal/discontinuation of the service, for any reason. Students requesting transport therefore commit to pay both installments.

Student Transport Routes and Academic Year Fee	
Dubai Silicon Oasis, Liwan, The Villa Dubai Land, Falcon city, Al Barari International city, Ras al Khor, Nad Al Sheba, Al Waqa, Mirdiff.	AED 4,500
Garhoud, Dubai Studio City, Arabian Ranches, Dubai Sports City, Mudon Community, Damac Hills, Business Bay, Oud Metha, Bur Dubai, Satwa, Karama, Jumeirah 1, Jaffiliya, Mankhool.	AED 4,900
Al Barsha, Al Khail Gate, Al Quoz, Barsha Heights, The Greens, Umm Suqeim, Emirates Hills, The Springs, The Meadows, Discovery Garden, Jebel Ali Village, Dubai Production City, Dubai Investment Park, JLT, JVC, Dubai Marina, The Palm Jumeirah, Deira, Al Qusais, Al Tawar, Al Nahdha, Mamzar, Muhaisnah 4, Oud Al Muteena.	AED 5,900
Sharjah	AED 5,900
Ajman	AED 6,900
Abu Dhabi and Al Ain	AED 7,900
<u>Other Emirates</u> N.B. Transport operations to other emirates depends upon the feasible number of student applications	AED 7,900

Transport fees are payable for the entire year in **two installments**. The first installment should be paid on or before 1 October 2023 and the second installment should be paid as a post-dated cheque, dated 1 December 2023. A discount of 3% is offered to students who pay the transport fee in full, using cash or cheque which is not postdated on or before 1 October 2023.

Applying for Student Transport

There are limited number of spaces available, and bookings are confirmed only when the completed transport form, payment of the transport fees, and payment of the relevant tuition fees are received.

For further details please contact the Transport Office on +971 4 4358623 or email transportation.dubai@dmu.ac.uk.

Frequently Asked Questions (September 2023 intake students)

Q. What kind of buses do you use?

A. The University uses 14 or 30-seater buses for student transport.

Q. How do I apply for student transport?

A. Complete the student transportation form and return to the Transport Office with the appropriate fee.

Q. What are the timings for student transport?

A. Pick-up time varies according to location, however in general, the first student will be picked up at around 6/6:30am in Dubai/Sharjah/Ajman and 5:30am in Abu Dhabi/AI Ain. All buses are required to reach the campus by 8:30am and leave the campus at 5:05 pm.

Q. Do you provide additional drop-off service if classes finish early?

A. The transport service is available at set timings only, irrespective of individual class timings.

Q. Where are the designated pick up / drop-off points?

A. Wherever possible, we will try to provide the transport service from/to the student's home/building (provided there are satisfactory roads). At the same time, we expect students to cooperate with the transport office for a smooth transport operation.

Q. How do we know about the pick-up/drop-off details?

A. Once service is confirmed, we will send you an email with the pick-up/drop-off details one week before the start of semester. In case you don't receive an email, please feel free to call the Transport Office on 04-4358623/21 or 050-1819348 before the start of your semester.

Q. What happens if I move residences during the Academic Year?

A. We will try to support you at our level best, but it depends on the operational feasibility of the new route you are requesting.

Q. Can I take transport only for one semester?

A. Transport is provided for the whole academic year (October 2023-May 2024). Students requesting transport therefore commit to use the transport for the whole academic year.

Q. Do you provide transport from Fujairah or Ras Al Khaimah?

A. Transport services will be made available if there are a feasible number of students applying for transport from these Emirates. You may submit your transport request to the Transport Office, and we will be in contact if we are providing the service.

Q. Do I have to pay the transport fees in full?

A. Transport fees are payable for the entire academic year (October 2023-May 2024) in two installments. The first installment should be paid on or before October 2023 and the second installment should be paid as a post-dated cheque, dated 1 December 2023. A discount of 3% is offered to students who pay the transport fee in full, using cash or a cheque (which is not postdated) on or before 1 October 2023

Q. If a student wishes to discontinue using the transport service, can a refund be availed?

A. Transport fees are non-refundable therefore no refund will be given for early withdrawal, for any reason.

Q. Will a bus pass be issued to the students?

A. Yes, you will receive a bus pass on the first day of the classes.

Transport Office, De Montfort University Dubai Campus, Tel: +971 4 4358623 or 050-9160859

Email: transportation.dubai@dmu.ac.uk